



Electromobility services

For medium and heavy duty trucks

renault-trucks.com

 RENAULT TRUCKS
E-TECH



RENAULT
TRUCKS

Electromobility

Renault Trucks is by your side!



Personalised support

"How can I be sure that I am using my electric trucks properly?"

Financing

"How do I finance a decarbonised solution?"

Charging

"I need support on charging to run my operation."

Enough range for my missions

"Will my electric truck range be sufficient?"

Uptime

"Can electric trucks constantly perform on the road?"

As professionals in the haulage sector, you need solid and dependable support in the switch to electromobility.

Renault Trucks is by your side throughout your decarbonisation plan, providing support based on experience, planning, a calm approach and speedy execution.

To make your energy transition a success, our experts have undergone continuous training in these new concepts. With their knowledge of light commercial and heavy commercial vehicles, your activity and its associated constraints, they are best-qualified to support you in your transition to electromobility.

#JoinTheGoodMove

Equipped for electromobility

We have developed specific solutions to give you autonomy and improve your experience



Secure the range for your operations with

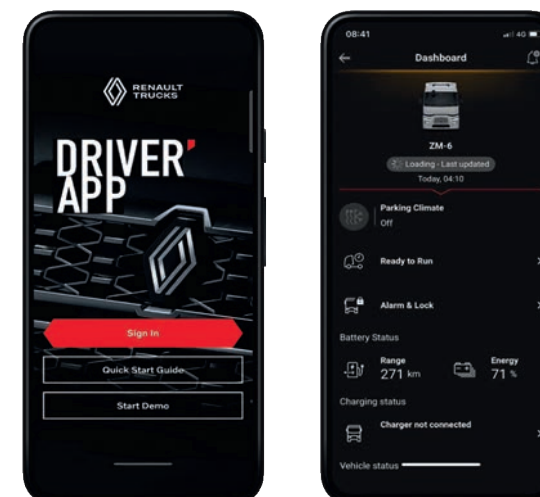
Optifleet MISSION*

- Plan the best route for your electric truck, based on vehicle profile, transported load, initial battery level, road restrictions and expected charging stops

Ensure your trucks are charged for next mission with

Optifleet CHARGE** NEW

- Seamless charging experience with recommended chargers***
- Manage your private depot charging in one place, create and follow charging plans for your vehicles
- Receive notification and fault advice, if charging is interrupted
- Setup and manage your chargers and access to them with optional access RFID card or Autocharge function



Improve your driving experience with

Driver App

- Always keep an eye on battery status: current range, state of charge and charging completion time
- Receive alerts if charging is interrupted so that you can take immediate action

*More information on capabilities available from your dealer

**Optifleet CHARGE is an option on top of native services (Optifleet MISSION, MAP, CHECK and Driver App)

***More information about compatibility of features with different brands of chargers through your dealer

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Streamline your journey with

SYGIC+**

- Routing for heavy duty trucks
- Always drive with up-to-date maps



Optimise your battery usage and reduce CO₂ emissions

Optifleet CHECK*

- Analyse the performance of your trucks with reports featuring data on battery usage, power take-off (PTO) information, load, brake usage, energy consumption and recuperation

Carry out your daily activities successfully with

Optifleet MAP*

- Real-time data: truck geolocation, speed indication, battery level, driver ID card, mileage
- Advanced features: management of Points Of Interests (POIs) and geofencing capabilities, route history

What does it mean for you?



EASE OF USE

Access truck info anywhere, any time and secure your mission



COMFORT

Take action and configure your truck remotely (alarms, etc.)



REACTIVITY

Notifications and alerts prompting immediate action (theft, charging)

*More information on capabilities available from your dealer. **Standard for 8 years.

Supported all the way

Renault Trucks helps you to transition to electric trucks with complete peace of mind



Benefit from Renault Trucks' full support service

Serenity pack,⁽¹⁾⁽²⁾

A special offer for a smooth transition to electric



Full contract coverage (wear, repair and maintenance)

- Traction battery is covered within the limits of the contract
- Battery performance commitment: we guarantee a minimum level of usable energy after a full charge for the duration on the contract⁽³⁾



Remote software upgrade capabilities (for Renault Trucks E-Tech T and Renault Trucks E-Tech C)



Active monitoring including Energy Storage System (ESS)



Dedicated towing service for electric vehicles, with 2 free tows if you run out of energy



Customer data support

- Monthly performance reports
- Opportunity to meet our expert during the first year or operations

(1) Not applicable on Renault Trucks E-Tech Trafic and Renault Trucks E-Tech Master.

(2) Please refer to your general Terms & Conditions for details.

(3) Depends on vehicle configuration.

What does this mean for you?



COST CONTROL

Monitor your budget with fixed monthly fees



PERFORMANCE

Maximize your vehicle availability with a comprehensive service contract and an active remote monitoring



PRODUCTIVITY

Increase the use of your electric truck with our customer data support services that will help you to transition from diesel to electric



UPTIME

Maximise your vehicle availability with dynamic service planning and remote capabilities for campaigns, diagnostics and updates

Supported all the way

Renault Trucks helps you to transition to electric trucks with complete peace of mind



Count on our Renault Trucks E-Tech experts



A Renault Trucks E-Tech certified network, experienced, trained, close to you and always available

- Expert technicians trained in electrical solutions
- Extended opening hours, including Saturday mornings*
- Fast appointments for repairs and maintenance

Renault Trucks E-Tech advisers will give you customised support

Get the most out of your trucks and maximise their use with the customer data support included in the Serenity pack.

Simplify Your Electric Transition

Unlock tailored support across financing, insurance and services to ease your shift to electric vehicles with Renault Trucks Financial Services.

Comprehensive Financing and Incentives management

- Expert guidance on financing options, insurance solutions and plans designed for electric vehicles
- Administrative assistance with government incentives and subsidies**
- Flexible financing options and charging infrastructure financing**

With adapted to your activity monthly payments covering the vehicle, financing, insurance, maintenance and charging infrastructure, Renault Trucks Financial Services ensures your transition to electric is seamless and straightforward.

Start your Renault Trucks E-Tech experience with ease

Vehicle delivery and handover

Benefit from a comprehensive handover where the Renault Trucks team provides you with all details about your vehicle and all its new services.



*Depending on Renault Trucks authorised dealers. **Offer availability may vary by country.



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Dimensions and characteristics are only indicative.
The manufacturer reserves the right to modify them without notice.
Renault Trucks SAS with a capital of €50,000,000 – 954 506 077 RCS



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